

NOTE: Email us now the dates you'll need the rental phone(s) to be sure we have one for you:
jd@quantumstar.com

IRIDIUM SATELLITE PHONE RENTAL AGREEMENT
From Quantum Star

Make sure you complete the following tasks when ordering a Satellite phone rental. For your convenience we've provided check boxes so you can check off these tasks as you do them.

- 1. Read the attached introduction page and the contract.
- 2. Fill out the order form and sign it. Ignore the FEIN and Business name details if you're not ordering for a business.
- 3. Sign and date the contract (be sure to write in your full name on page 4)
- 4. Make a photocopy of your passport, U.S. drivers license or military ID. We need a copy of at least ONE of these forms of ID.
- 5. Fax your signed order form and contract along with a copy of your passport, military ID or U.S. based drivers license to 888-552-3032
- 6. Call our office 925-686-9945 to insure we've received your fax.

RENTAL AGREEMENT

The name of the person using the phone must be the same person that signs the contract. If this is being ordered for a business the persons whose name and signature is on the contract is ultimately responsible for the phone. Please see the attached contract for full details.

Full Name: _____

Social-Security Number: _____ - _____ - _____

Business Name (if applicable): _____

FEIN Number (if applicable): _____

Shipping Name: _____ Billing Name: _____

Shipping Address: _____ Billing Address: _____

City _____ State _____ City _____ State _____
Zip code _____ Zip code _____

Home Phone : _____
Work Phone : _____
Cell Phone : _____

Email : _____@_____

Credit Card Number (Visa/MC/Amex) _____ exp. ____ / ____
CVV # (on back of card) _____

When do you want your rental to start? _____
(we will ship your Satellite phone to arrive 24 to 48 hours BEFORE this date)
When will you be returning your phone? _____

I, the undersigned, do acknowledge that all the information above is true and correct and hereby authorize QUANTUM STAR to charge my credit card for the rental of one (1) Iridium Satellite Phone and agree to the pricing structure as outlined in your Satellite Rental pricing guide.

SIGNATURE X _____ PRINT NAME _____ DATE _____

INTRODUCTION

Hello,

Thank you for your interest in our Iridium Satellite phone service. Please print and sign the attached contract. On the first line on the following page please print your full name. Underneath the paragraph is a line which says "Authorized Signature". Please read the contract and sign your name and date it.

RATES AND USAGE

The user of this IRIDUM SATELLITE PHONE will be subject to the following charges.

Cost of Phone Rental \$69.95 a week (Minimum Rental Period)

Per Minute Calling Rate \$1.79 per minute / outgoing calls
FREE INCOMING CALLS (DIRECT DIAL)³
\$1.79 per minute / incoming 2-stage calling²

1. A late fee of \$25 a day will be charged for overdue rentals. To avoid late to be sure to allow yourself enough time on your rental agreement.
2. 2-stage dialing is a process that allows people to leave messages on your satellite phone without incurring international long distance fees.
3. Direct dial is a process in which people call your Satellite phone directly.

SATELLITE PHONE RENTAL TERMS AND CONDITIONS
By Quantum Star

QUANTUM STAR (COMPANY) and _____ (“Customer”) hereby agree to the following terms and conditions with respect to the provisions by QUANTUM STAR to Customer of the satellite phone and peripheral equipment, which are identified and/or described in the Phone Rental Agreement, attached to these terms and conditions.

AUTHORIZED SIGNATURE x _____ DATE _____

1. If the Customer is an entity other than an individual, then the person signing the Agreement represents and warrants that the individual has been properly authorized and empowered to enter into the agreement on behalf of the entity.

DELIVERY OF SATELLITE PHONE AND EQUIPMENT

2. QUANTUM STAR will deliver the satellite phone and equipment, at its own risk, to the address designated by the customer.

3. QUANTUM STAR will use reasonable efforts to deliver the satellite phone and equipment by the requested delivery date but it shall not incur any liability to the Customer in the event of any delay caused by forces and/or other circumstances beyond its control.

4. The Customer will accept the satellite phone and equipment when delivered on or before the delivery date, and if for any reason the Customer fails to accept the package when delivered on or before such date the CUSTOMER shall nevertheless be liable for the stated Rental Charge in full, and for the proper and timely return of the satellite phone and equipment to QUANTUM STAR .

CHARGES

5. The CUSTOMER will pay the rental charge from the delivery date until the end of the rental period or the date all of the equipment specified in the rental agreement are returned to and accepted by QUANTUM STAR, whichever is later. Satellite phone and equipment rental charges apply to full days and fractions thereof. In the event that a customer holds equipment for a period longer than stated on their rental agreement a late fee will be applied in accordance with the Satellite phone rental pricing sheet. Should the customer return equipment prior to the end of their stated rental period the customer shall nevertheless be responsible for paying all costs in accordance with the dates specified on their rental agreement.

6. The Customer will pay the charges for all calls made on the satellite phone after delivery and until it is returned to and accepted by QUANTUM STAR or by one of its representatives. QUANTUM STAR may increase the call charges as and when it deems appropriate. However, QUANTUM STAR will attempt to provide CUSTOMER with reasonable notice of any impending change as soon as it becomes practically possible.

7. CUSTOMER shall be billed at least one (1) minute of airtime for each incoming, outgoing, completed, incomplete or attempted call, in accordance with satellite billing practices or by written agreement.

8. CUSTOMER is responsible for phone service and airtime charges during the entire period that the satellite phone and equipment are rented whether or not CUSTOMER personally makes the calls for which the charges are imposed.

9. QUANTUM STAR is entitled to bill the Customer, on a delayed basis, at any time after the satellite phone and equipment have been returned for any and all charges for which CUSTOMER shall be responsible pursuant hereto, whether or not QUANTUM STAR is aware of such charges at the time of the return of the equipment. All charges and other amounts billed pursuant to this agreement are payable by CUSTOMER at the end of the agreed upon rental period as set forth in these terms and conditions, or if not computed at the end of rental period, then upon demand mailed or faxed by QUANTUM STAR to CUSTOMER.

10. The rental charge, the call charges and any other amounts due to QUANTUM STAR under this agreement are payable at the end of the rental period and shall be entitled to charge interest at the rate of 2% per month (or part of a month) on any overdue amounts.

DEPOSIT (If applicable)

11. The Deposit shall be repaid to CUSTOMER provided all the equipment is returned to QUANTUM STAR and any outstanding charges are paid at the end of the rental period in accordance with these terms and conditions.

12. 12. If the satellite phone and equipment are not returned as stated below, then QUANTUM STAR at its discretion may retain some or all of the deposit without prejudice to any other right or remedy it may have against the customer.

12.13. In the event of any loss, damage, theft or disappearance of the equipment while on rental, regardless of circumstances, CUSTOMER shall pay to QUANTUM STAR on demand, an amount equivalent to the value of the satellite phone and equipment as identified in the rental agreement, less any deposit retained by QUANTUM STAR. Equipment is considered lost or stolen once the rental is 31

days overdue or the customer informs us of any loss or theft. The customer shall then be responsible for all fees including usage fees, late fees and equipment costs upon demand.

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USE OF EQUIPMENT

14. Upon delivery to CUSTOMER QUANTUM STAR will provide instructions and guidelines on the use of the satellite phone and equipment.

15. CUSTOMER will use the satellite phone and equipment in a careful and proper manner, in accordance with the instructions, and in no other manner.

16. The customer agrees that he/she will not:

- a. Effect any repairs or modifications to the satellite phone or other rental equipment.;
- b. Remove or interfere with any certification markers axed to the satellite phone or equipment;
- c. Deface or add to the equipment in any way;
- d. Sublet or allow the use of the equipment by any third party; or
- e. Attempt to dispose of the equipment or to grant any interest in the equipment to any third party.

REPAIRS OF EQUIPMENT

17. If the equipment is not in working order when delivered or subsequently malfunctions, the Customer will notify QUANTUM STAR or its designated representative immediately.

18. QUANTUM STAR will repair or replace the telephone or equipment as soon as possible after it has been notified of the problem by CUSTOMER and, provided CUSTOMER is not in breach of the rental agreement, QUANTUM STAR will provide CUSTOMER with the same or similar satellite phone or equipment as soon as possible for a period equivalent to the part of the rental period unexpired when the malfunction occurred.

19. If QUANTUM STAR finds that equipment reported as faulty is actually in working order then CUSTOMER will pay the cost of collection and delivery of the replacement satellite phone and/or equipment.

LIABILITY

20. QUANTUM STAR warrants that the satellite phone and equipment will be in working order when delivered to the Customer but cannot be responsible for the performance of the equipment or the operation of the telephone network to which it is connected.

21. QUANTUM STAR MAKES NO OTHER WARRANTIES, GUARANTIES OR REPRESENTATIONS, EITHER EXPRESS OR IMPLIED, REGARDING ANY MATTER, INCLUDING WITHOUT LIMITATION, THE MERCHANTABILITY, ACCURACY, RELIABILITY,

CONDITION OR FITNESS FOR A PARTICULAR PURPOSE OF THE EQUIPMENT OR THE SATELLITE PHONE SERVICES FURNISHED UNDER THIS AGREEMENT. SUBJECT TO THIS AGREEMENT (see Theft & Loss Protection) THE CUSTOMER SHALL BE SOLELY RESPONSIBLE FOR AND SHALL INDEMNIFY AND HOLD QUANTUM STAR HARMLESS AGAINST ALL CLAIMS, DEMANDS AND LIABILITY ARISING AS A RESULT OF LEASE, POSSESSION, USE, CONDITION, OPERATION OR MISUSE OF THE EQUIPMENT OR THE SATELLITE PHONE SERVICES PROVIDED HEREUNDER WHETHER IN BREACH OF THIS AGREEMENT OR HOWEVER IT ARISES. QUANTUM STAR WILL IN NO EVENT BE RESPONSIBLE FOR ANY LIABILITY, CLAIM, LOSS, DAMAGE OR EXPENSE OF ANY KIND (INCLUDING LOST PROFITS) WHETHER DIRECT, INDIRECT OR CONSEQUENTIAL CAUSED BY THE SATELLITE PHONE OR OTHER EQUIPMENT OR THE FAILURE OF THE EQUIPMENT TO OPERATE CORRECTLY OR AT ALL.

22. The Customer shall be liable to QUANTUM STAR for all expenses, including reasonable attorney's fees, incurred in connection with any collection, repossession or other action brought to enforce QUANTUM STAR right to deactivate the satellite telephone or equipment at any time and without notice to CUSTOMER, in the event that QUANTUM STAR QUANTUM STAR rights under this agreement. QUANTUM STAR reserves the right to deactivate the satellite phone or equipment at any time and without notice to the customer, in the event that QUANTUM STAR detects unusually high usage or possible fraud in accordance with general operating practices and procedures in the satellite industry, and QUANTUM STAR shall have no liability whatsoever to the Customer for such deactivation.

OWNERSHIP

23. The rental equipment, including the transceiver and all accessories will at all times remain the property of QUANTUM STAR. The Customer acquires no rights other than temporary use. During the rental period, no service or part replacements are authorized without written approval from QUANTUM STAR. The Customer agrees that he/she has examined the equipment and that the equipment is in good working order at the time of receipt.

TERMINATION

24. Unless otherwise agreed with QUANTUM STAR the Customer shall return the satellite phone and any other rental equipment to QUANTUM STAR at the end of the rental period in good working order and in the same condition as when it was delivered to the Customer. The Customer shall return the equipment by Federal Express or comparable overnight courier to the designated QUANTUM STAR address and in accordance with shipping instructions provided by QUANTUM STAR at time of delivery of the equipment. Should the Customer return the equipment using means other than those specified in the instructions provided by QUANTUM STAR at the start of the rental, rental and other charges will continue, and the Customer will remain liable for any damage to the equipment, while the equipment is in transit. Packages returned with any components or pieces missing from the package (kit) provided will continue to be charged full rental until all such missing components or pieces are returned or replacement value of the equipment is paid.

25. CANCELLATION

CANCELLATION PRIOR TO SHIPMENT

The Customer may cancel the rental anytime prior to shipment without incurring any cancellation fees. QUANTUM STAR may ship your satellite phone rental as many as 15 days prior to your start date to insure that your phone arrives in time.

CANCELLATION AFTER SHIPMENT

In the event that a customer wishes to cancel their rental after shipment and prior to their agreed upon time frame the customer shall incur a cancellation fee of \$300 in addition to any and all fees already incurred due to usage of the phone. QUANTUM STAR requires that the customer fill out, sign and return via fax a cancellation form which shall be provided on our website, via email or via fax upon customer request.

PLEASE READ: THE CUSTOMER (RENTER) SHALL RETURN THE SATELLITE PHONE IN CASE OF CANCELLATION ALL RENTAL FEES REMAIN IN EFFECT UNTIL THE RENTAL IS RELEASED TO THE SHIPPING AGENCY FOR RETURN.

26. Should the Customer:

- (a) Obtain use of the equipment by any misrepresentation or fraudulent means, or
- (b) Tamper with the satellite phone meter, or
- (c) Use the equipment for any illegal or improper purpose, or
- (d) Otherwise commit a breach of these terms and conditions then QUANTUM STAR may, at its option and in addition to other remedies available hereunder at law or in equity, (i) terminate this agreement; (ii) immediately terminate all services to the Customer, and (iii) take immediate possession of the equipment without being obliged to repay any portion of the rental charges. No remedy of QUANTUM STAR shall be exclusive of any other remedy whether provided herein or available at law or in equity, but shall be cumulative with other remedies.

27. The Customer shall pay the manufacturer's full retail price to QUANTUM STAR for any satellite phone or other rental equipment that is damaged or not returned at the end of the rental period.

APPLICABLE LAW

28. The laws of the State of California shall govern this agreement.

GENERAL

29. The headings in this agreement are for convenience of reference only and shall not act the meaning or construction of the terms and conditions contained herein.

30. No waiver by QUANTUM STAR of any breach of this agreement shall be considered as a waiver of any subsequent breach of the same or any other provision hereof.

This agreement cannot be assigned or transferred by the Customer, nor can this agreement be modified (or any provision waived or modified) except by written instrument signed by QUANTUM STAR or its authorized agent. This agreement constitutes the entire agreement between QUANTUM STAR and the Customer; there are no other representations, conditions, warranties, guarantees, or collateral agreements, express or implied, statutory or otherwise, concerning the use or rental of the satellite telephone, accessories or other rental equipment, other than as set forth herein.

REPLACEMENT COSTS

Pursuant to section 13 of your Satellite Phone Contract you will be billed at the following rates for any loss, damage, theft or disappearance of Satellite phone equipment or accessories. Please inspect your package upon arrival to insure that all of the below listed items have been included with your Satellite phone rental. If your Satellite phone rental is missing any parts it is the responsibility of the you, the renter, to inform us of any missing items before leaving the country.

List of included items:	Price for Replacement:
Satellite Phone	\$1,499.95
Satellite Antenna	\$300.00
Suitcase	\$80.00
OEM Battery	\$75.00
AC/DC Charger	\$55.00
Owners Manual	\$50.00
Leather Holster	\$45.00
Travel Plug Adapter Set	\$35.00*

* Travel plug adapters include four separate plug adapters (UK, Europe, Australia and South Africa) and a carrying pouch.